

Proudly supporting  
youth social action



Department for  
Digital, Culture  
Media & Sport



NATIONAL  
LOTTERY FUNDED



DARTINGTON  
SERVICE  
DESIGN LAB

## Information Sharing

### #iwill Fund Learning Hub – expectations on information sharing

#### Information for Match Funders

The Learning Hub has two strategic objectives which are:

1. To inform the strategic and investment direction of the #iwill Fund. This will ensure that the Leadership Board and #iwill Fund delivery partners are able to target funds into the right areas, ages and approaches, where it is really needed.
2. To strengthen and connect the youth social action sector by enabling and facilitating the sharing of learning, data and insights across delivery partners, including what does and doesn't work. Sharing key insights and learning more broadly within the wider youth social action sector.

The input of match funders is vital to being able to meet these objectives. Your agreements with the Big Lottery Fund<sup>1</sup> set out expectations for ways of working with the Learning Hub and information sharing, but we thought it was worth giving more information about the detail around this. This document seeks to expressly indicate the ways in which match funders can support the Learning Hub and its objectives, and how the Learning Hub in turn intends to manage information and assist match funders.

In order to support the Learning Hub to meet its objectives in a fully informed and timely way, the Learning Hub asks that you:

1. Provide outputs from your internally and externally commissioned (including early insights) evaluations as soon as is practicable. Learning Hub will routinely request these on a six-monthly basis and would be grateful if they are provided by indicated deadlines, as these will feed into the continuing 'Sector Evidence Plan' work.
2. Indicate to your Big Lottery Fund funding officer if there is anything in your formal reporting to them (bi-annual and annual reports) that you do not want shared with the Learning Hub or consider to be sensitive data. Big Lottery Fund will routinely

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<sup>1</sup> The Big Lottery Fund 'Terms and Conditions of Grant' and where applicable, 'Match Funders Agreements' set out the expectations around sharing of information and of working with the Learning Hub.

share all of your formal reports with Learning Hub, once they have reviewed and agreed them as compliant, and so it is important you consider this. If you wish to provide an amended report specifically for the purposes of sharing with the Learning Hub do make this clear to your funding officer.

3. Wherever possible attend such events that are relevant to you such as 'Systems Mapping' workshops. If there are barriers to attendance, let the Learning Hub or your funding officer know so you can be supported to attend wherever possible and if not, to help the Learning Hub understand how it can facilitate events better.
4. Take up opportunities to give your feedback on the Learning Hub – Renaisi, a strategic partner to the Learning Hub, will work to ensure that it is working in the right way to meet its objectives. Every six months it will carry out interviews with a range of stakeholders including match funders, and they may contact you for interview. Your feedback and thoughts on how the Learning Hub is working will be invaluable and challenge is encouraged; you can feedback through these interviews, in match funder meetings, ad-hoc conversations with your funding officer or directly to the Learning Hub.
5. Work collaboratively – with the Learning Hub and other match funders. Lab Storms, beginning in April 2019, will provide the perfect opportunity for you to work together to identify and solve potentially common problems.

To support you and ensure that the information you supply is appropriately handled, the Learning Hub will:

1. Ensure all our procedures for handling personal data are GDPR compliant. We also commit to discussing with you, on a case-by-case basis, if you have worries that there is information that may not come under usual concerns of anonymity and privacy but which you feel is sensitive, for whatever reason.
2. Aggregate or anonymise information from match funders in internal or external documents. If we wish to name an individual match funder's results we will share proposed use and seek permission from the match funder first. We will do this for both internal and externally shared documents.
3. Be open to your ideas, recommendations and challenge – both the Learning Hub consortium and the #iwill Fund team are open to feedback from match funders, which we will seek via formal and informal methods, as detailed above. This includes feedback about how we are using the information you supply.

The purpose of the Sector Evidence Plan workstream is to provide youth social action funders and direct delivery partners with information that can support and guide their activity now and in the future. The Learning Hub can correct its activities to meet match funder needs that arise around evaluating youth social action or understanding evidence, and we seek to be responsive to such needs.

**The following documents provide additional information about the Learning Hub:**

- Introduction to the #iwill Fund Learning Hub
- LabStorms - #iwill Fund
- Sector Evidence Plan Questions
- Renaisi Learning Partner Plan
- Introduction to the Impact Accelerator (will be available shortly)

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